

# RIDGEWATER COLLEGE

## Hutchinson Campus

### FY 2001-2002 Educational Plan

#### Computer System Technology

#### Help Desk Certificate (30 Credits)

<b>Technical</b> (30 credits required)	Credits
CST 1654 Windows Workstation Support.....	2
CST 1752 Introduction to Diagnostics.....	3
CST 1795 DOS and Command Line.....	1
CST 1800 Introduction to CST .....	1
CST 1802 Introduction to Help Desk.....	1
CST 1804 Configuring Applications .....	1
CST 1806 Understanding Computers .....	3
CST 1830 Internet Basics.....	1
CST 1858 Introduction to LAN .....	2
CST 2603 Advanced peripherals.....	3
CST 2604 A+ Certification Prep.....	3
CST 2616 PC Help Desk.....	3
CST 2825 Applications Support .....	3
CST 2895 Customer Service .....	1
<b>OR</b>	
RET 1150 Customer Service .....	1
MSET 1814 Basic Electricity .....	2

**Total Technical Credits ..... 30**